

## Proposed Commercial Trash Collection Franchise System

County of Los Angeles  
Department of Public Works  
Environmental Programs Division

January 2012



---

---

---

---

---



---

---

---

## Overview

- General background
- County's current trash collection system for bin/roll-off customers
- Why the County intends to change the current system
- Overview of the proposed commercial franchise system
- Timeline
- Questions and Answers



County of Los Angeles  
Department of Public Works

---

---

---

---

---

---

---

---

## Affected Customers

**Affected:**

- All unincorporated area customers that use **bin** services
- All unincorporated area customers that use **roll-off** services



**Unaffected:**

- Customers that only use **cart** services
- Customers that self-haul their trash
- Properties in the Garbage Disposal Districts
- Properties within an incorporated city



County of Los Angeles  
Department of Public Works

8

---

---

---

---

---


---

---

---

## General Background Statewide

- According to the California Department of Resources Recycling and Recovery (CalRecycle):
  - About 2/3 of all waste originates from the commercial sector
  - Nearly 60% of the waste is recyclable
- Most jurisdictions have residential recycling programs
- However, recycling programs for the commercial and multi-family sectors are limited due to:
  - Space constraints or
  - Non-existing programs



County of Los Angeles  
Department of Public Works

1

---

---

---

---

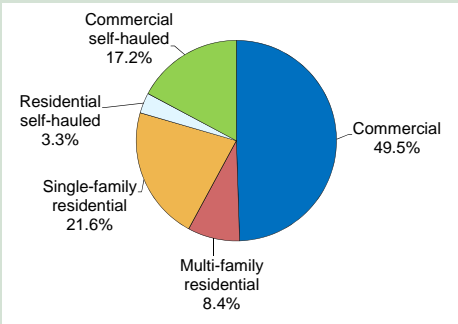
---

---

---

---

## Statewide Contribution of Each Sector to Overall Disposal



Sector	Contribution (%)
Commercial	49.5%
Single-family residential	21.6%
Commercial self-hauled	17.2%
Multi-family residential	8.4%
Residential self-hauled	3.3%

County of Los Angeles  
Department of Public Works

2

---

---

---

---

---

---

---

---

## Current Open Market System

- Currently, commercial trash collection service in unincorporated areas (outside the Garbage Disposal Districts) are provided through an open market system
  - Each customer contracts directly the waste haulers
  - The County has no involvement
  - The County has limited
    - enforcement
    - authority to resolve issues
  - Recycling services are typically not offered/provided

County of Los Angeles  
Department of Public Works

5

---

---

---

---

---

---

---

---

### State Recycling Law (AB 341) Effective July 1, 2012

- State law recently passed mandating businesses that generate 4 cubic yards of waste per week and Multifamily properties (5 units or more) to:
  - Recycle
  - If space is a factor, the hauler must send the material to a processing facility that extracts recyclables

County of Los Angeles  
Department of Public Works

11

---

---

---

---

---

---

---

---

### Proposed Non-Exclusive Commercial Franchise System

- Public Works is proposing to replace the current open-market system with a Non-Exclusive Commercial Franchise System beginning July 1, 2012
- Non-exclusive system
  - Same as the open-market system, however waste haulers must enter into an Agreement with the County in order to provide service
  - Waste haulers must meet minimum performance and customer service standards

County of Los Angeles  
Department of Public Works

7

---

---

---

---

---

---

---

---

### Main Provisions

- Waste haulers would enter into a seven-year agreement with up to three one-year renewal options
- County will not set rates
- Waste haulers will continue to bill customers directly
- Waste haulers must comply with reporting requirements
- Enforcement tools
  - Conduct field inspections, ability to suspend non-complying waste haulers, assess liquidated damages
- Service standards
  - Provisions that address spills, leaking, noise, repair of containers, overloaded containers, graffiti removal

County of Los Angeles  
Department of Public Works

9

---

---

---

---

---

---

---

---

## Main Provisions cont.

**Residential and Multi-family customers will receive:**

- Free bulky item collections per year
  - Five pick-ups of five items or
  - One pick-up of unlimited items
- Holiday tree collection and Sharps program

**All customers will receive:**

- Customer Subscription Order
  - Summary of rates
  - Summary of services
  - Competition clause
    - May terminate service by giving 90 days notice
- Educational materials and Newsletters
  - Information regarding recycling and various services




County of Los Angeles  
Department of Public Works

10

---

---

---

---

---

---

---

---

---

---

---

---

## Recycling Services

- All customers that are subject to the new State commercial recycling law (AB 341) will receive one of the following for free:
  - One cubic yard recycling bin or
  - Two 96 gallon recycling carts
  - If space is limited, the hauler must take the materials to a facility to extract recyclables




County of Los Angeles  
Department of Public Works

12

---

---

---

---

---

---

---

---

---

---

---

---

## Recycling Container Options

- Haulers must offer additional recycling containers at **half price**
- Also, customers that are not subject to the new law (AB 341) can request the same service above at no additional charge

County of Los Angeles  
Department of Public Works

14

---

---

---

---

---

---

---

---

---

---

---

---

## Visit and Audit

- Waste haulers will visit each customer's premises and conduct a recycling audit:
  - Review existing service level
  - Make recommendations to maximize recycling
  - Provide educational materials



County of Los Angeles  
Department of Public Works

13

---

---

---

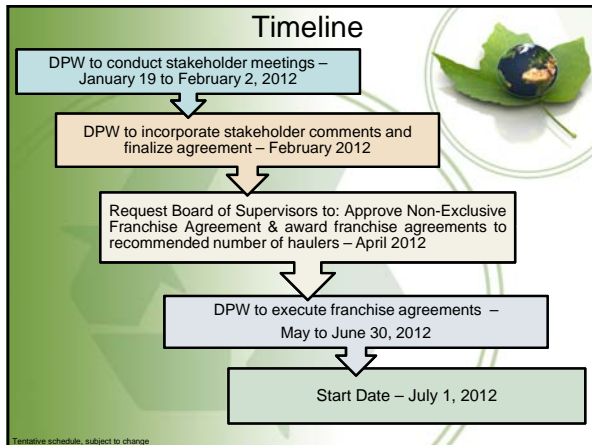
---

---

---

---

---




---

---

---

---

---

---

---

---

## Questions?

**Department of Public Works  
Environmental Programs Division**

**Toll-Free Information Line:  
1-800-993-5844**

**Or visit us at:  
[www.CleanLA.com](http://www.CleanLA.com)**

THANK YOU!

---

---

---

---

---

---

---

---